Programat® P100



Valid as of
Software Version V2.1

Operating Instructions

CE

ivoclar vivadent
technical

Dental Servis
Serdar Ayısıt
0555 274 05 51

KONFORMITÄTSERKLÄRUNG
DECLARATION OF CONFORMITY
CERTIFICAT DE CONFORMITÉ
DICHIARAZIONE DI CONFORMITÀ
DECLARACIÓN DE CONFORMIDAD
DECLARAÇÃO DE CONFORMIDADE

ivoclar vivadent
BENDERERSTR. 2
FL-9494 LIECHTENSTEIN
TEL ++423 / 235 35 35
FAX ++423 / 235 33 60

CE

Produkt / Product / Produit / Prodotto / Producto / Produto

Programat P100

DE Hiermit erklären wir in alleiniger Verantwortung, dass das oben aufgeführte Produkt den erwähnten Normen entspricht.
Gemäss den Bestimmungen der EU-Richtlinie(n):

GB We herewith declare that the product listed above complies with the mentioned standards.
Following the provisions of Directive(s):

FR Par la présente, nous déclarons que le produit ci-dessus indiqué est conforme aux normes énoncées.
Conformément aux dispositions de la (des) Directive(s) CE:

IT Con la presente dichiariamo sotto la nostra responsabilità, che il prodotto sopra menzionato corrisponde alle norme citate.
Secondo le disposizioni della/e Direttiva/e CEE:

ES Por la presente declaramos que el producto arriba indicado cumple con las normas citadas.
Siguiendo las indicaciones de la Directiva:

PT Declaramos que o produto citado cumpre as normas mencionadas.
De acordo com as especificações da(s) Diretriz(es):

73/23/EWG 89/336/EWG	EN 50081-1 EN 50082-1 ENV 50204 / set-up: ENV 50140 (900 MHz) EN 55022 EN 61000-3-2 EN 61000-3-3 EN 61000-4-2 EN 61000-4-4 EN 61010-1 EN 61010-2-010 EN 61326-1	1992 1997 1994 1995 1994 1995 1993 1994 1997

Schaan, 22.02.2001

Dr. Andreas Eggler
Geschäftsleitung Produktion und Technik (1)
Ivoclar AG, FL-9494 Schaan

Bürs, 22.02.2001

Ing. Richard Pircher
Produktionsmanager (2)
Ivoclar Dental GmbH, A-6700 Bludenz-Bürs
(Hersteller) (3)

(1) Board of directors Production and Engineering / Membres du Directoire Production et Technique / Direzione Produzione e Tecnica / Miembro consejo administración, Director de Producción y D. Técnico / Diretoria de Produção e Tecnologia
(2) Manager / Directeur / Amministratore / Director / Gerente
(3) Manufacturer / Fabricant / Produttore / Fabricante / Fabricante

Rev. 1.1

{Programat P100.doc/22.02.01/loch}

Dental Servis
Serdar Ayısıt
0555 274 05 51

Contents

Views of the Furnace, List of Parts 5

1. Introduction / Signs and Symbols 6
1.1 Preface
1.2 Introduction
1.3 Notes regarding the Operating Instructions

2. Safety First 7
2.1 Indications
2.2 Health and safety instructions

3. Product Description 11
3.1 Components
3.2 Hazardous areas and safety equipment
3.3 Functional description
3.4 Accessories

4. Installation and Initial Start-Up 12
4.1 Unpacking and checking the contents
4.2 Selecting the location
4.3 Assembly
4.4 Initial start-up

5. Menu Operation and Standard Settings 14
5.1 Introduction to the operation
5.2 The menu
5.3 Operating the menu/key functions
5.4 Changing from °C to °F mode
5.5 Selecting the buzzer signal
5.6 Defining the 'Silver Test'
5.7 Description of the firing curve display

6. Practical Use / Program Description 16
6.1 Switching on/off
6.2 Firing with standard programs
6.3 Firing with individual programs
6.4 Programming, changing programs
6.5 Controlling the CTE
6.6 Important practical information

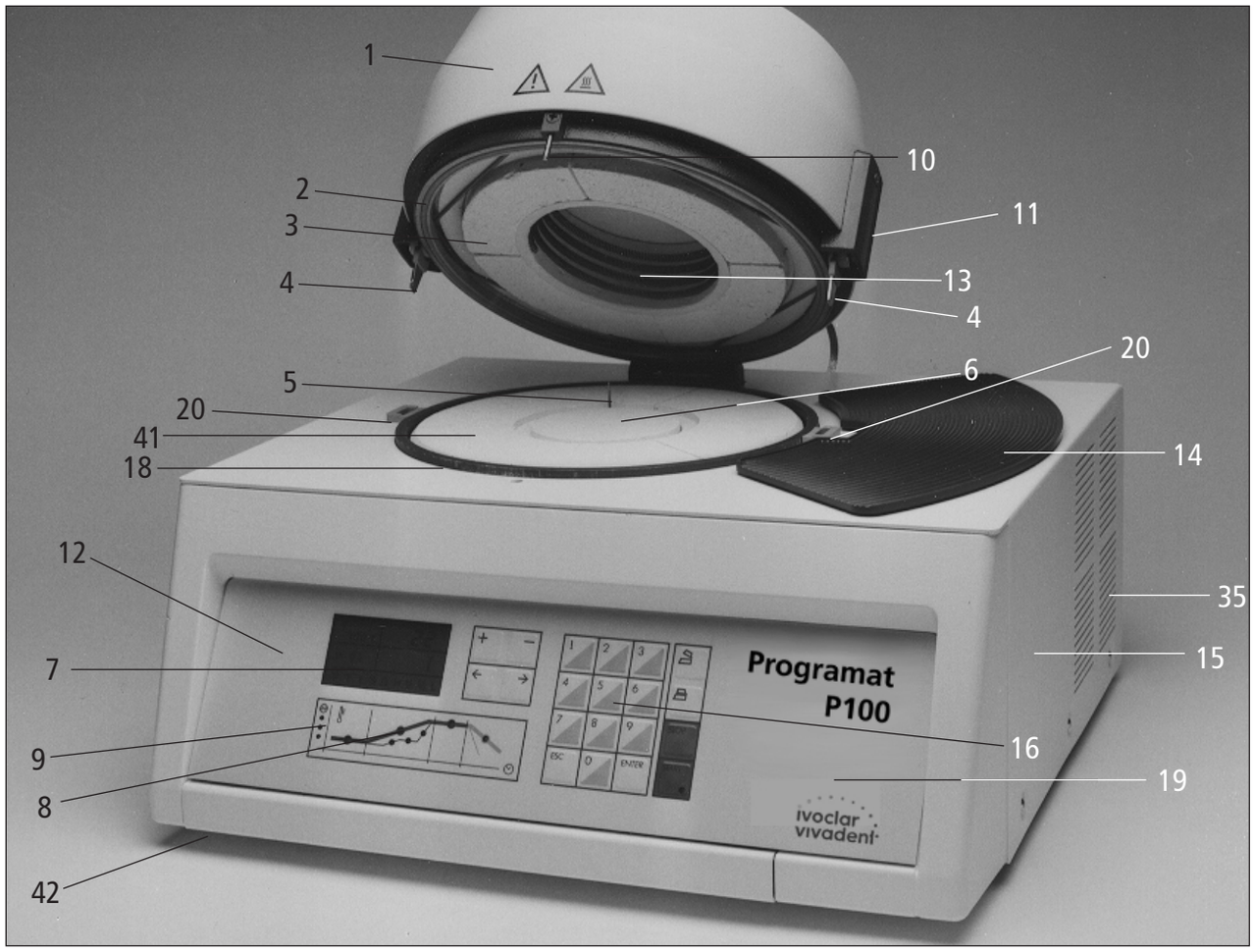
7. Maintenance, Cleaning and Diagnosis 20
7.1 Monitoring and maintenance
7.2 Cleaning
7.3 Furnace calibration ('Silver Test')

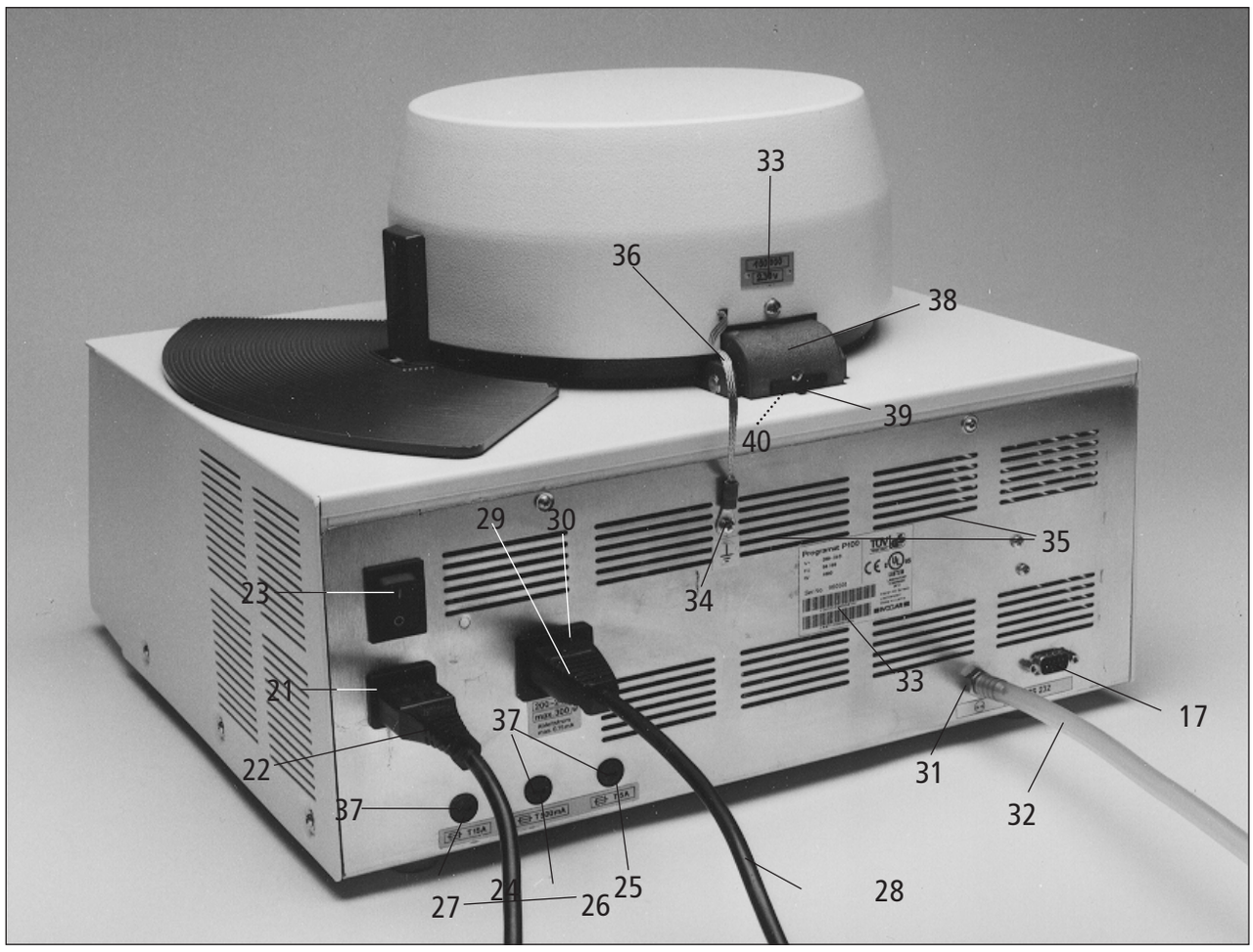
8. What if… 22
8.1 Error messages
8.2 Technical malfunctions
8.3 Repair

9. Product Specifications 25
9.1 Delivery form
9.2 Technical data
9.3 Acceptable operating conditions
9.4 Acceptable transportation and storage conditions

10. Firing Tables / Program Tables in °C and °F 26

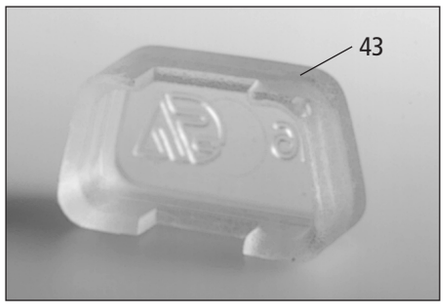
Dental Servis
Serdar Ayısıt
0555 274 05 51

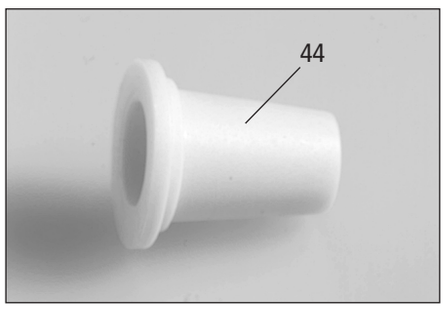




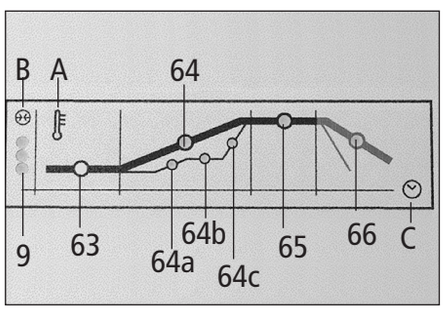
Dental Servis
Serdar Ayısıt
0555 274 05 51

Table of contents

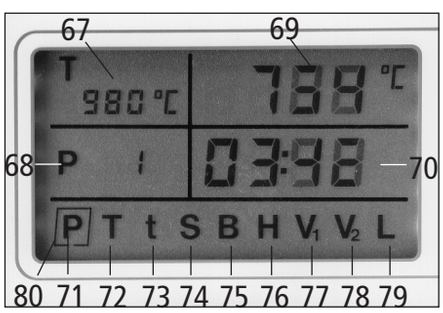




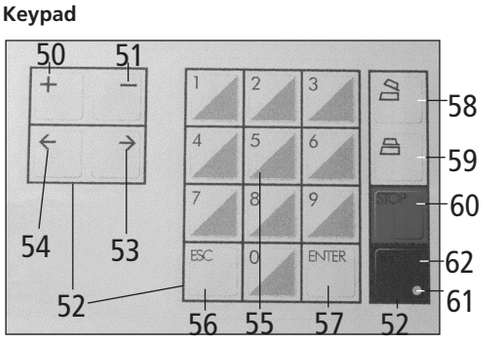
Firing curve display



Parameter display



Keypad



Frontansicht:

1 Furnace head with dome cover
2 Sealing ring
3 Stone lining segments
4 Blade contacts
5 Thermocouple
6 Firing plate
7 Display
8 Firing curve display
9 Vacuum indicator (LED)
10 Switch pin
11 Blade contact cover
12 Space for parameter sticker
13 Heating muffle
14 Cooling plate
15 Housing
16 Keys
17 PC-connection (RS232)
18 Sealing rim
19 Keypad front panel
20 Blade contact protection
21 Power socket
22 Power plug
23 On/Off switch
24 Heating element fuse
25 Vacuum pump fuse
26 Control unit fuse
27 Power cord
28 Vacuum pump cord
29 Vacuum pump plug
30 Pump socket
31 Vacuum hose connection
32 Vacuum hose
33 Rating plate
34 Grounding band screw (base)
35 Air vents
36 Grounding band
37 Fuse holder
38 Mounting lug
39 Furnace head screw
40 Hinge
41 Stone lining inserts (base)
42 Rubber feet
43 Protective cap RS232
44 Protective cap vacuum

Control unit keypad

50 + key
51 – key
52 Field definition
53 → arrow key right
54 ← arrow key left
55 0-9 numeric keys
56 ESC key
57 ENTER key
58 Open furnace head
59 Close furnace head
60 STOP key
61 LED status indicator
61 START key

Firing curve display

63 B = Stand-by temperature
64 t↗ = Temperature increase
64a t1 = 1st Temperature increase
64b H1= 1st Holding time
64c t2 = 2nd Temperature increase
65 T = Holding temperature
66 L = Long-term cooling

Parameters

67 T = Set temperature in °C (°F)
68 P = Program number
69 = Actual temperature in °C (°F)
70 = Set value / remaining time in min:s / error number

Display parameters in the menu

71 P = Program number
72 T = Holding temperature
73 t↗ = Temperature increase
74 S = Closing time
75 B = Stand-by temperature
76 H = Holding time
77 V1= Vacuum on
78 V2= Vacuum off
79 L = Long-term cooling
80 = Cursor

Symbols

A Temperature
B Vacuum
C Time

Dental Servis
Serdar Ayısıt
0555 274 05 51

1. Introduction / Signs and Symbols

1.1 Preface

Dear Customer
Thank you for having purchased the Programat® P100. It is a highly technical quality product. The Programat® P100 has preset standard programs and also offers the option of various individual programs. The relevant firing data are shown on an illuminated LC-display.

The furnace is designed according to EN 61010-1 and thus complies with the relevant CE regulations.

The furnace has been designed according to the latest industry standards. Inappropriate use may damage the equipment and be harmful to personnel. Please observe the relevant safety instructions in Chapter 2.

You must read these Operating Instructions

1.2 Introduction

The Programat® P100 is a high-tech product for dental technology. It is equipped with state-of-the-art electronic components.

These Operating Instructions are divided into several chapters to help you find specific topics quickly and easily.

Signs and symbols
The signs and symbols in these Operating Instructions and on the furnace facilitate the finding of important points and have the following meanings:

Operating Instructions:

Risks and dangers
This symbol marks safety instructions that must be followed to prevent injury or death. Furthermore, damage to the furnace and/or laboratory may thus be avoided.

Important information
This symbol marks additional information for correct and economic use of the P100 furnace.

Contraindication

Burn hazard

Furnace:

Alternating current

On

Off

Burn hazard.
Hot surface

Hazardous area/Risk of crushing
- Note: observe documentation
- Objects may only be placed into the firing chamber by means of tongs

Grounding sign

1.3 Notes regarding the Operating Instructions

Furnace concerned: Programat® P100 Target group: Dental technologists

These Operating Instructions facilitate the correct, safe, and economic use of the Programat® P100 furnace.

The Operating Instructions are divided into several, clearly structured chapters. This should enable you to locate specific topics quickly and easily.

The vacuum pump (accessory to the furnace system) is not described in these Instructions. Please refer to the corresponding vacuum pump Operating Instructions.

To inform you about risks/dangers, important information, and contraindications, these Instructions contain corresponding signs/symbols to mark important paragraphs.

We recommend keeping the Instructions in a safe place near the furnace to have immediate access to the information if necessary.

Should you lose the Operating Instructions, extra copies can be ordered at a nominal fee from your local Ivoclar Vivadent Service Centre.

Dental Servis
Serdar Ayısıt
0555 274 05 51

2. Safety First

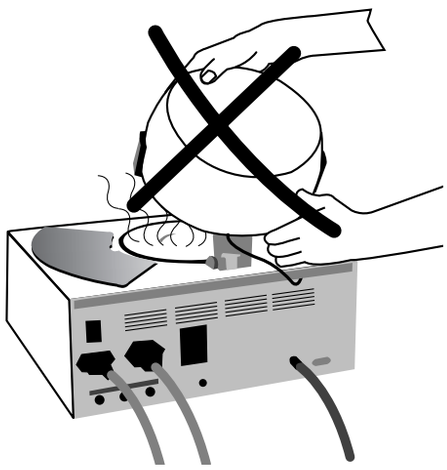
This chapter is especially important for personnel who work with the Programat® P100 or who have to carry our maintenance or repair work. This chapter must be read and the corresponding instructions followed.

2.1 Indications

The Programat® P100 must only be used to fire dental ceramic materials and it should be used for this purpose only. Other uses than the ones stipulated, e.g. cooking of food, firing of other materials, etc. are contraindicated. The manufacturer does not assume any liability for damage resulting from misuse. The user is solely responsible for any risk resulting from failure to observe these Instructions.

Further instructions to assure proper use of the furnace:

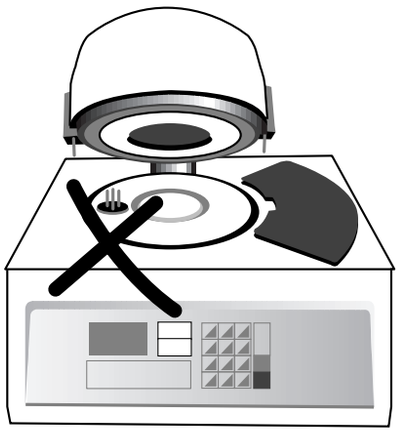
- The instructions, regulations, and notes in these Operating Instructions must be observed.
- The instructions, regulations, and notes in the vacuum pump Operating Instructions must be observed.
- The furnace must be operated under the indicated environmental and operating conditions (Chapter 9).
- The P100 must be properly maintained (Chapter 7).



2.1.1

Contraindication

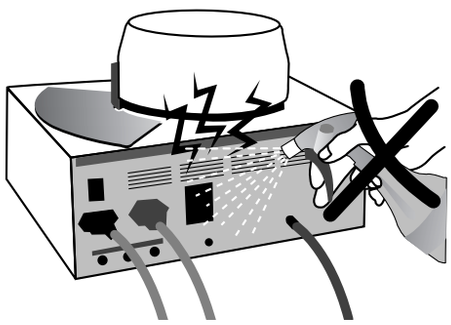
The furnace head should not be removed from the furnace base as long as it is still hot.



2.1.2

Contraindication

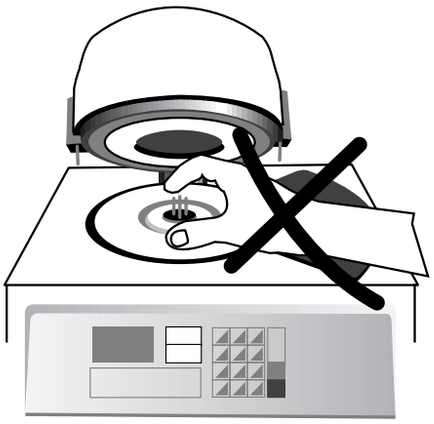
Firing trays must not be placed in the area surrounding the firing table, since this will obstruct the closing of the furnace head. Place the fired objects on the cooling plate designed for that purpose. Never reach under the furnace head during operation. There is a risk of crushing.



2.1.3

Risks and dangers

Foreign objects must not be placed in front of the air vents. Make sure that no liquids or other foreign objects enter the air vents, since this may result in an electrical shock.



2.1.4

Contraindication

Never place objects in the firing chamber by hand, since there is a burn hazard. Always use the tongs from Ivoclar Vivadent supplied for this purpose.

Never touch the hot surface of the furnace head, as there is a burn hazard.

Burn hazard

Please also refer to section 3.2 in Chapter 3.

Dental Servis
Serdar Ayısıt
0555 274 05 51



2.1.5

Risks and dangers

Foreign objects must not come into contact with the contact springs. Do not touch the contact springs. There is a risk of electrical shock.

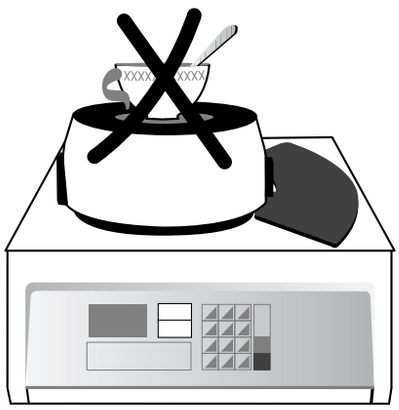


2.1.6

Contraindications

Burn hazard

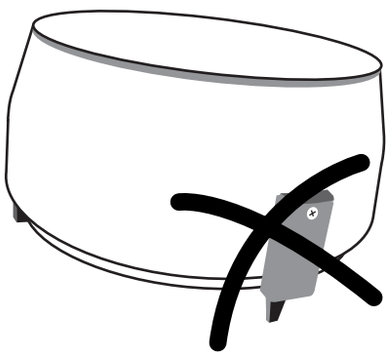
Do not place hot items on the housing surface. There is a burn hazard. Place all objects on the cooling plate (14) designed for that purpose.



2.1.7

Contraindications

Do not place any foreign objects on the furnace head. The furnace head must not be obstructed during the opening sequence.

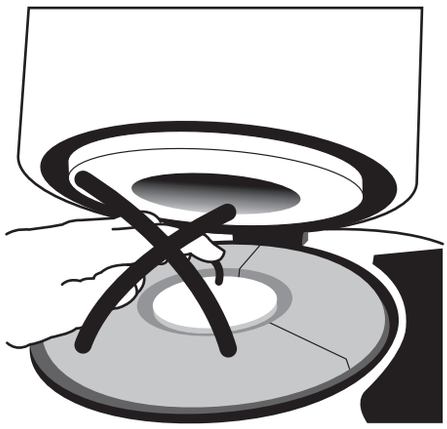


2.1.8

Contraindications

Do not place the furnace head on the blade contacts (4), since this may damage the contacts.

Dental Servis
Serdar Ayısıt
0555 274 05 51



2.1.9

Cotnraindications

The thermocouple (5) must not be bent. Please avoid touching the blade contact with your hands (oily residue on the thermocouple).

Dental Servis
Serdar Ayısıt
0555 274 05 51

2.2 Health and safety instructions

This furnace has been designed according to EN 61010-1 and has been shipped from the manufacturer in excellent condition as far as safety regulations are concerned. To maintain this condition and to assure risk-free operation, the user must observe the notes and warnings contained in these Operating Instructions.

- Do not place furnace and pump in the immediate vicinity of heaters or other sources of heat.
- The furnace must neither be placed nor operated in areas where there is an explosion hazard.
- Place furnace on a fire-proof table (observe local regulations, e.g. distance to combustible substances or objects, etc.)
- Always keep the air vents at the rear and the side of the furnace free from obstruction.
- Position vacuum pump in a well ventilated place. Make sure that no foreign objects enter the furnace base.
- Do not place any objects on the housing. Use the cooling plate for this purpose.
- Keep sealing ring of the furnace head and sealing rim of the furnace base clean and avoid damage.
- Do not touch any parts that become hot during the operation of the furnace. There is a burn hazard!
- Clean furnace only with a dry or slightly moist cloth. Do not use any solvents! Disconnect power before cleaning.
- Use original packaging for transportation purposes.
- The user must especially become familiar with the warnings and the operating conditions to prevent injury to personnel or damage to materials. The manufacturer is not responsible for damage resulting from misuse or failure to observe the Operating Instructions. Warranty claims cannot be accepted in such cases.
- Before switching on the furnace, make sure that the voltage indicated on the rating plate complies with your local power supply.
- The power plug may only be inserted into sockets with protected contacts.
- Do not damage the blade contacts.
- Before calibration, maintenance, repair, or exchange of parts, the power must be disconnected if the furnace is to be opened.
- If calibration, maintenance, or repair has to be carried out with the power connected and the furnace open, only qualified personnel, who are familiar with the risks and dangers, may perform these procedures.
- After maintenance, the required safety tests (high voltage resistance, protective conductor, etc.) have to be carried out.
- Ensure that only fuses of the indicated type and rated current are used.
- If it is assumed that safe operation is no longer possible, the power must be disconnected to avoid accidental operation.
  Safe operation is no longer possible if
  - the furnace is visibly damaged
  - the furnace does not work
  - the furnace has been stored under unfavourable conditions over an extended period of time
- Maintenance work and changing of the heating muffle may only be carried out by qualified personnel.
- Use only original spare parts.
- The temperature range for faultless operation is +5 °C to +35 °C (+41 °F to +95 °F).
- If the furnace has been stored at very low temperatures or high atmospheric humidity the head has to be opened and the unit dried or left to adjust to the room temperature for approx. 1 hour (do not connect the power yet).
- Note: Do not work with liquids near the furnace. Should a liquid accidentally enter the furnace, disconnect power and consult Ivoclar® Customer Service. Do not operate the furnace.
- The furnace has been tested for use at altitudes of up to 2000 m above sea level.
- The furnace may only be used indoors.

Warning

Any disruption of the protective conductor either inside or outside the furnace or any loosening of the protective conductor connection may lead to danger for the user in case of malfunction. Deliberate interruptions are not tolerated. Materials developing harmful gases must not be fired.

Do not place any flammable liquids or objects in the vicinity of the furnace. Observe the necessary safety distance to the furnace at all times.



Burn hazard/Risk of crushing
Never reach under the open furnace head, even when it is cool. Always use tongs to remove objects from or place them into the furnace.



Hot surface. There is a burn hazard. Never touch the furnace head with bare hands when it is hot.

Dental Servis
Serdar Ayısıt
0555 274 05 51

3. Product Description

3.1 Components

The Programat® P100 furnace system comprises the following components:

- Furnace base with electronic controls
- Furnace head
- Vacuum pump with hose and power cord (accessories)

The electronic and mechanical components are located in the furnace base. The heating element (muffle) is embedded in the stone lining of the furnace head. Accurate temperature control is achieved with state-of-the-art electronic components.

3.2 Hazardous areas and safety equipment

Description of the risk areas of the furnace:

Hazardous area	Type of risk
Firing chamber	Risk of burning
Opening/closing mechanism	Risk of crushing
Electrical components	Risk of electrical shock

Description of the safety equipment of the furnace:

Safety equipment	Schutzwirkung:
Protective conductor	Protection from electrical shock
Rim of the cooling plate	Limiting the usable area
Grooves in the cooling plate	Permitting improved cooling
Furnace head screw	Prevents accidental removal of the furnace head
Grounding band	Protection from electrical shock
Power limited motor	Protection from crushing

Also refer to Chapter 2.

3.3 Functional description

The firing chamber may be heated up to max. 1200 °C (2192 °F) by means of a heating element. Furthermore, the firing chamber is designed so that a vacuum may be created with a vacuum pump. The firing process is controlled with the corresponding electronic controls.

3.4 Accessories

- Temperature Checking Set 2
- Programat accessories assortment (firing tray, tongs, Temperature Checking Set)
- Vacuum pump VP3
- Programat firing cards

Dental Servis
Serdar Ayısıt
0555 274 05 51

4. Installation and Initial Start-Up

4.1 Unpacking and checking the contents

Remove furnace components from their packaging and place the unit on a suitable table. There are no special transportation grips on the unit. Support the bottom of the furnace to carry it.

Check the delivery for completeness (see delivery form in Chapter 9) and transportation damage. If certain parts are missing or damaged, contact your local Ivoclar® Customer Service. We recommend keeping the original packaging for future transportation purposes.

4.2 Selecting the location

Place the furnace on a flat surface using the rubber feet (42). Make sure the furnace is not placed in the immediate vicinity of heaters or other sources of heat. Furthermore, protect the furnace from direct sunlight. Make sure that air may properly circulate between the wall and the furnace.

Also ensure that there is enough space between the furnace and the user, as the furnace releases heat during opening of the furnace head. The furnace should neither be placed nor operated in areas where there is an explosion hazard.

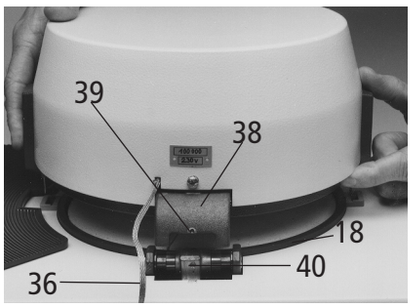
Check rating plate (33)
Make sure that the voltage indicated on the rating plate (33) complies with the local power supply (see rear panel of furnace base and furnace head).

Important
The sheathed thermocouple (5) must be set perpendicular and must be neither damaged nor bent.

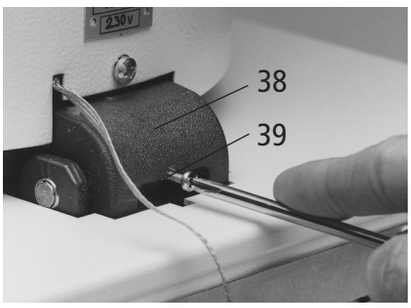
4.3 Assembly

Step 1: Mounting the furnace head, completing the furnace base

- Remove protective paper from the firing plate (6) and position it in the stone lining insert (41).
- Clean sealing rim (18).
- Blow out the muffle (13) and the surface of the stone lining segment (3) with moderately low pressure or clean carefully with a soft brush. Do not touch the heating element.
- Clean the sealing ring (2) of the furnace head. Do not touch the heating element.
- Hold the furnace head and slide it with the mounting lug (38) onto the hinge (40).
- Keeping the furnace head level, push down in a parallel direction until the sealing ring of the furnace head (2) rests evenly on the sealing rim (18) of the furnace base.

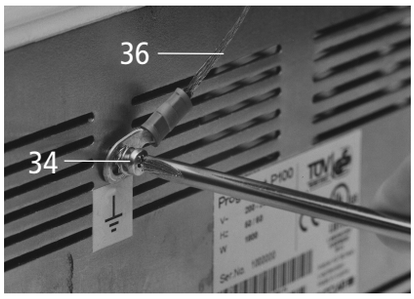


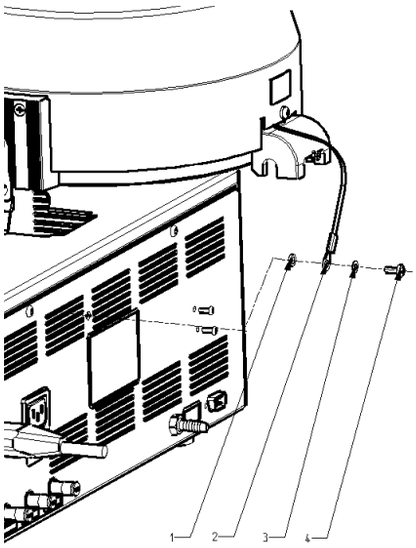
- Tighten the furnace head screw (39) with a screwdriver to secure the furnace head.



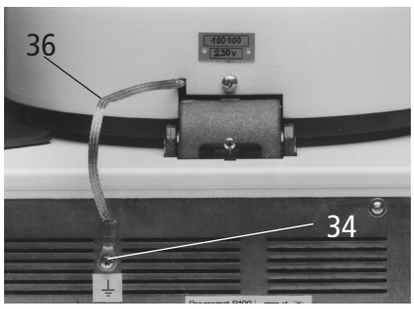
Important:
The premounted furnace head screw (39) must be cinched before the furnace is set into operation for the first time. If this is not done, the furnace head cannot be completely opened.

- Connect the grounding band (36) of the furnace head with the grounding band screw (34) of the furnace base.

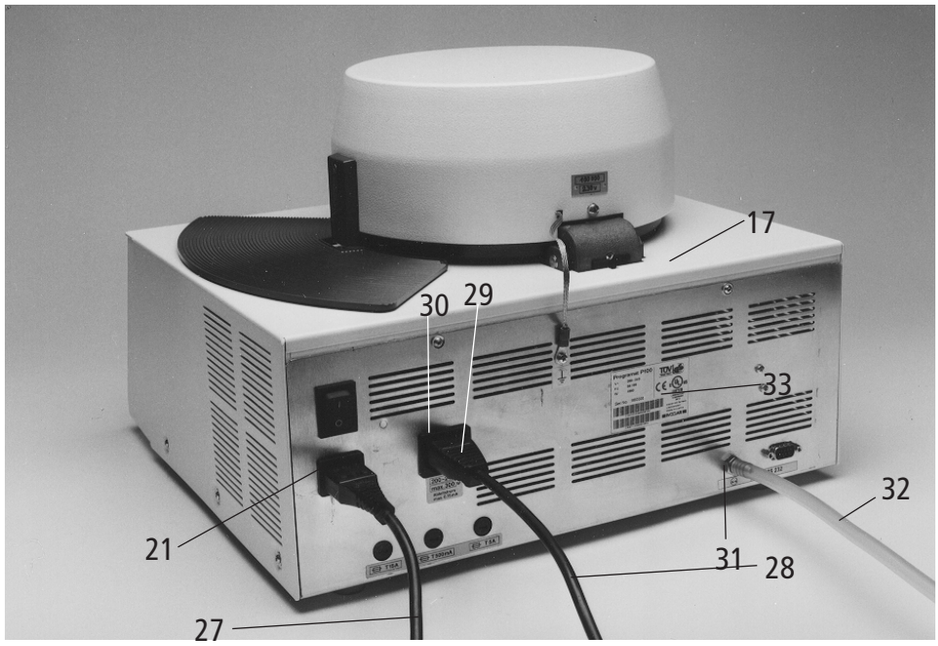




1 = Tooth lock washer
2 = Grounding band
3 = Washer
4 = Grounding band screw (34)



Dental Servis
Serdar Ayısıt
0555 274 05 51



Step 2: Connections

Power connection

Please make sure that the voltage indicated on the rating plate (33) complies with the local power supply. Should this not be the case, you must not connect the furnace. Connect the power cord (27) with the power socket (21) of the furnace.

Vacuum pump connection

Connect the power plug of the vacuum pump (29) with the vacuum pump socket (30), and connect the vacuum hose (32) with the vacuum hose connection (31).

For this furnace, we recommend using only the VP3 vacuum pump from Ivoclar® (accessory), since this pump is especially coordinated with the unit. If other pumps are used, please observe and do not exceed the maximum power consumption (see Chapter 9.2).

PC or printer

Use a null modem cable to connect the furnace with a PC or a printer. Connect the cable with the corresponding PC connection (17).

Null modem cables are available from computer stores.

Cable configuration (D-SUB, 9-pin)

P100	2	3	5
	I	I	I
PC	3	2	5

Parameter sticker

The parameter sticker in the desired language may now be attached to the designated space (12).

4.4 Initial start-up

Switching on

The furnace may only be switched on with the On/Off switch at the rear of the furnace.

I = On

O = Off

During operation, the lamp for the stand-by temperature on the firing curve display is illuminated (only if the stand-by temperature has been reached).

Approximately 1 second after switching on, the furnace starts its automatic performance check (self-diagnosis). During this check, the field (69) in the display (7) shows the word 'SELF' for approx. 20 seconds (furnace head already closed). At the beginning the performance check, all 11 diodes blink.
The head is automatically closed if it is still open. During the performance check, the key do not function. The test checks the function of the individual components. If all components work properly, the furnace heats up to the stand-by temperature of the last program used. If any component is defective, the corresponding error number (Err No.) will be indicated in the display (7).

Dental Servis
Serdar Ayısıt
0555 274 05 51

5. Menu Operation and Standard Settings

5.1 Introduction to the operation

The P100 is equipped with a display showing the parameters in the bottom line.
The parameters are selected with the "right"/"left" cursor keys. By entering the desired digits, the parameters may be changed. Another option is to reduce/increase the values with the "+"/"-" keys. The setting of the values is confirmed with ENTER (see Firing Tables in Chapter 10 for possible values). Should the desired values not be possible for the selected program or firing parameter, the framed symbol starts blinking, and an error message (Err) will be indicated. ESC may be used to delete undesired values before they have been confirmed with ENTER (the 'old' value reappears).

After starting the program, the LED of the respective parameter will be shown in the firing curve (8). If a program with vacuum is in progress, the first LED (9) starts blinking. After reaching the first vacuum level, the blinking stops and the display is permanently illuminated. The second LED starts blinking. This process continues over a second and a third pressure level until all three LEDs are illuminated indicating that the maximum vacuum has been reached.

The P100 furnace is equipped with an electronic vacuum control system (EVCS), which stops the program in progress if the vacuum has not been appropriately built up during the first minute.

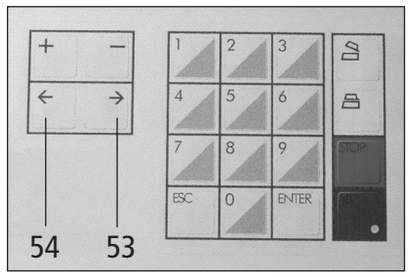
When a program is in progress, the display stops indicating the parameter value ten seconds after the last cursor movement. The remaining time of the program is indicated instead. If an arrow key (53, 54) is touched during this period, the remaining time disappears and the parameter value is indicated. Only a second touch of an arrow key (53, 54) will move the cursor symbol (80).

ENTER key

Please note that the values entered have to be confirmed with ENTER.

5.2 The menu

Parameters in the menu can be selected with the left and right arrow keys (53, 54).



5.3 Operating the menu / key functions

+/- keys (50, 51)
- The set parameter may be altered with the "+"/"-" keys.
- During the 'Silver Test', the temperature within the firing chamber may be altered with the "+"/"−" keys.

Numeric keys (55)
- Numeric keys for entering the values: See Firing Tables in Chapter 10 for possible values.
- Wrong values entered result in an error message being displayed.
- Impossible values are not accepted once ENTER is pressed. The 'old' value reappears.

Open furnace head (symbol) (58)
- Pressing this key results in the furnace head being opened. Once the furnace head is completely open and the actual temperature has dropped below 320 °C (608 °F), the buzzer sounds.
- The furnace head cannot be opened when a program is in progress and as long as a vacuum is present.

Close furnace head (symbol) (59)
- Pressing this key results in the furnace head being closed.
- During the self-diagnosis, the furnace head cannot be closed manually.

STOP key (60)

Pressing this key once has the following effects:
- Interruption of the program (LED in the START key blinks)
- Movement of the furnace head stops
- Heating process stops (temperature is maintained)
- Buzzer stops
- Error messages are deleted

Pressing this key twice has the following effects:
- Heater stops
- Vacuum stops
- Program is stopped (LED in the START key is dark)

START key (61)
- The program P is started by pressing this key. The LED in the key is illuminated.

ENTER key (57)
- Each value entered has to be confirmed with ENTER.

ESC key (56)
- Undesired values may be deleted with this key before ENTER is pressed. The old value reappears.
- Error message is deleted.

Cursor or arrow keys (53, 54)
- Pressing these keys moves the cursor (80) on the display.

  ← left

  → right

Protect the display from direct sunlight

Description of the green LED in the START key (62)
- LED lights up after the start
- LED blinks during program interruption (1 x STOP)
- LED is dark after the program has been stopped; the furnace heats to stand-by temperature.

Dental Servis
Serdar Ayısıt
0555 274 05 51

5.4 Changing from °C to °F mode

The temperature mode can be selected by means of Program 97. This is generally done on the occasion of the initial start-up. Pressing ENTER sets °C or °F.

Program 97 cannot be selected if the auxiliary programs P91 to P96 or P98 are activated.

5.5 Selecting the buzzer signal

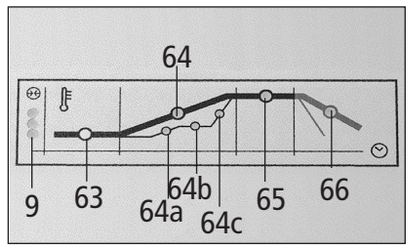
By selecting Program 91, the current buzzer tune is activated. There are 9 different buzzer tuns. Ø means that the buzzer is not activated. Pressing "+/-" results in the corresponding tune being played. ENTER activates the marked buzzer tune. Now select another program number and confirm with ENTER to leave P91.

5.6 Defining the 'Silver Test'

Temperature adjustment by means of the 'Silver Test' is described in Chapter 7.

5.7 Description of the firing curve display

The firing curve display (8) informs users about the status of the vacuum and that of the current program (firing stage).



Vacuum status:

Three green LEDs (9):

1st	LED blinking -> vacuum inadequate
1st	LED illuminated -> 25 % vacuum
1st + 2nd	LED illuminated -> 50 % vacuum
1st + 2nd + 3rd	LED illuminated -> 100 % vacuum
The 1st	LED is the bottom one. The LEDs remain extinguished if a program is run without vacuum.

Program status (firing phase)

Orange LED (63)
The LED is illuminated if the temperature in the firing chamber = B minus 30 °C or B minus 54 °F, independent of the position of the furnace head. The LED (63) is also illuminated when the auxiliary programs P91, P95, P96, and P98 are activated, even if the furnace is cold.

Orange LED (64)
The LED is illuminated if the program in progress is in its temperature increase stage. The duration of this stage depends on the temperature increase parameter t↗ (73). The holding temperature T is not yet reached. The furnace head is closed.

Green LED (64a)
This LED is illuminated if the program in progress is in its first temperature increase stage (t1) (special programs P65-P75).

Green LED (64b)
This LED is illuminated if the program in progress is in its first holding temperature stage (H1) (special programs P65-P75).

Green LED (64c)
This LED is illuminated if the program in progress is in its second temperature increase stage (t2) (special programs P65-75).

Orange LED (65)
This LED is illuminated if the program in progress is in its holding temperature stage. The duration of this stage depends on the holding time parameter H (76). The furnace head is closed.

Orange LED (66)
This LED is illuminated if the program in progress is in its long-term cooling stage. The duration of this stage depends on the long-term cooling parameter L (79) and on the current cooling behaviour of the furnace. If the value for long-term cooling has been set on 0, this stage is omitted. The furnace head is closed.

Only one of these LEDs (64, 64a, 64b, 64c, 65, or 66) can be illuminated at a time.

Dental Servis
Serdar Ayısıt
0555 274 05 51

6. Practical Use / Program Description

The operating procedure for the Programat® P100 will be explained with the help of two examples: one standard and one individual program.

6.1 Switching on/off

Switching on:

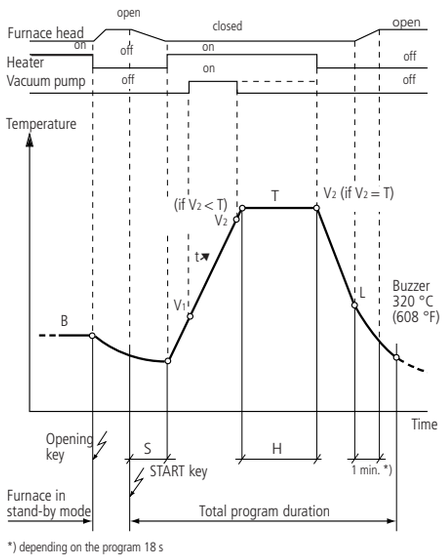
Put On/Off switch (23) at the rear of the furnace on position "I". After approx. 1 second, the unit conducts an automatic self-diagnosis of the individual components (SELF appears in the display). The display then lights up and the furnace is ready for use.

Should this not be the case, please read Chapter 8.

Switching off:

Put the On/Off switch on position "0" to switch off the furnace.

Typical program sequence



*) depending on the program 18 s

6.2 Firing with standard programs

Trial run

Step 1

Select the desired standard program (P3-P10) with the P-parameter and confirm with ENTER.

e.g. P3

This program contains the following values:

Program	°C mode	°F mode
T*	900 (°C)	1652 (°F)
t	80 (°C/min.)	144 (°F/min.)
S*	6.00 (min.)	6.00 (min.)
B	403 (°C)	757 (°F)
H *	1.00 (min.)	1.00 (min.)
V1	450 (°C)	842 (°F)
V2	899 (°C)	1650 (°F)
L(*)	0 (no)	0 (no)

Step 2



Open furnace with this key (58)

Step 3

Press START after the buzzer has sounded. The display indicates the remaining time according to the program sequence.
The program runs automatically.

Step 4



The buzzer indicates the end of the program.

Close furnace with this key (59)



Note: The outside of the furnace becomes hot when the head is open!

Should something not work properly, please refer to Chapter 8.

6.2.1 Firing with individual oxidation programs (P1, P2)

Observe and set the values stipulated in the instructions of the corresponding alloy manufacturer. These values will remain stored. The parameters that need to be adjusted/set are marked with "✻✻" in the Firing Tables.

6.2.2 Firing with standard programs (P3-P10)



Some parameters may be changed in the standard programs. Once the program has been completed, however, the modified value is changed back to the originally set standard value.
The parameters that can be altered are marked with "✻" in the Firing Tables.

Dental Servis
Serdar Ayısıt
0555 274 05 51

6.3 Firing with individual programs

Programs P11 to P64
Individual programs

Freely programmable programs with normal opening of the furnace (1 minute). For possible values see the Firing Tables.

Programs P65 to P69

Two-stage programs feature two different values for the holding temperature, holding time, temperature increase, vacuum on, and vacuum off.

While the holding temperature 1 and the holding time 1 are preset in special programs P70-P75, all parameters of the temperature curve may be individually set in programs P65-P69.

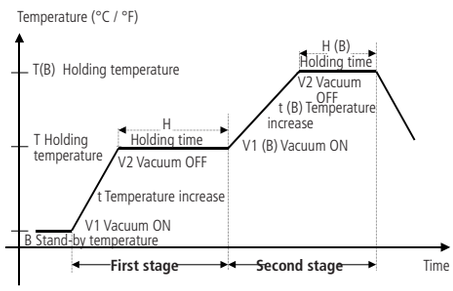
Programming of two-stage programs

When programming two-stage programs, please make sure to enter the values for the parameters t, T, H, V1, V2 twice (i.e. once for each temperature stage). A 'blinking' or 'non-blinking' cursor (80) indicates whether the values shown (t, T, H, V1, V2) or set are for the first or second stage of the program.

NON-BLINKING cursor:
First stage t, T, H, V1, V2
BLINKING cursor:
Second stage t(B), T(B), H(B), V1(B), V2(B)
(B)...blinking

The two vacuum stages are allocated to the individual temperature stages. When entering the 'vacuum on' and 'vacuum off' values for V1 and V2, as well as V1(B) and V2(B) do not exceed the values set for T or T(B). If this is not observed, a corresponding error message will be displayed after the start of the program.

Allocation of temperature stages – vacuum stages:



Your Example
S Min =
B °C(°F) =
L °C(°F) =

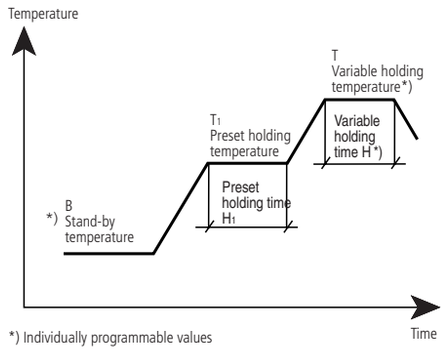
FIRST stage:
t °C(°F)/Min =
T °C(°F) =
H Min =
V1 °C(°F) =
V2 °C(°F) =

SECOND stage:
t(B) °C(°F)/Min =
T(B) °C(°F) =
H(B) Min =
V1(B) °C(°F) =
V2(B) °C(°F) =

Note:
In order two maintain the vacuum between 'vacuum on V1' and 'vacuum off V2(B)', the values set for V1 (B) and V2 need to correspond to that of holding temperature 1 T.

Programs P70 to P75

Special programs, each with a second, preset holding time and holding temperature and normal opening of the furnace head (1 minute). For other possible values see the Firing Tables.



*) Individually programmable values

Program P	Preset holding temperature T1	Preset holding time H1
P70	575 °C (1067 °F)	2 minutes
P71	575 °C (1067 °F)	3 minutes
P72	600 °C (1112 °F)	2 minutes
P73	600 °C (1112 °F)	3 minutes
P74	625 °C (1157 °F)	2 minutes
P75	625 °C (1157 °F)	3 minutes

Program P76

Special program in which the first half of the individually set holding time is carried out with vacuum and the second half without vacuum. All values are freely programmable.

Example

Holding time H = 3 min. is carried out as 1.5 min. with vacuum and 1.5 min. without vacuum.

Programs P77 to P87

Individually programmable special programs with quick opening of the furnace (18 seconds). For possible values, see the Firing Tables.

Programs P88 to P90

Freely programmable "overnight" - programs with normal opening of the furnace (1 minute). After the "overnight" program has been completed, the heating switches off without the buzzer sounding and the furnace closes automatically after reaching a temperature of approx. 80 °C (176 °F) and then cools to room temperature. The green LED in the START key blinks. In the event of a power failure during the night, the furnace does not continue heating, but remains at room temperature.

The symbol keys to open/close the furnace work as soon as the furnace head is automatically opened completely for the first time.

Program P91

With this program, the buzzer tune can be set or completely switched off. The frequency can be altered with the "+"/"–" keys. The values are indicated in the input field (70) of the display (range of values 0-9; 0 = no buzzer).

Program P92

Cleaning program for the heating muffle. Diese Parameter können bei Bedarf geändert werden

Program P93

Vacuum pump test program.
With this test program, the performance of the vacuum system of the Programat® P100 can be tested. The (minimum) pressure reached is indicated in mbar. If the value reached is below 50 mbar, the vacuum performance is excellent. If the value is clearly higher (e.g. above 80 mbar), refer to Chapter 8.2. The test program is started by selecting Program P93 and pressing START. The program can be stopped by pressing STOP. The maximum duration of the test is 5 minutes. After reaching a pressure of 40 mbar, the evacuation procedure continues for another 2 minutes. After 5 minutes, the flooding process begins automatically.
This display shows that last mbar value. To leave this program, enter the desired new program number and confirm with ENTER (the cursor is not activated).

Dental Servis
Serdar Ayısıt
0555 274 05 51

Program P94

Program for printing a firing protocol via the PC connection (17)=(RS232). If this program is activated (t=1), the firing protocol is printed once the firing program is completed.

Parameters:

T: Information about the kind of device connected to the interface – PC or printer.
0 = no PC/no printer
1 = printer *
2 = PC **

* Data format for Prograsoft (www.ivoclarvivadent.com)

** Data format for the selected printer type (see B)

t: Activating/deactivating the protocol
0 = deactivated
1 = activated

B: Indication of the connected printer type (see T).
1 = HP Desk Jet

Transfer parameters of the interface:
The data transfer parameters of the interface are preset and cannot be changed:
(Connection see Chapter 4.3)

Baud rate:	9600
Data bits:	8
Parity:	none
Stop bits:	1

Note
These parameters also need to be set for the printer or the PC in order to ensure optimum data transfer.

Program P96

Special program for Service Technicians.

Program 97

This program is used to change from Celsius mode (°C) to Fahrenheit mode (°F). When entering P97, the mode is changed automatically.

Program P98

Display of software version, number of operating hours and firing hours:
- The current software version is indicated in the section for the set value (67), e.g. 60 = version 6.0.
- The number of working hours is indicated in the section for the current value (69).
- The number of firing hours is indicated in the input field (70).

Program P99

'Silver Test'
With the "+"/"-" keys, the temperature in the firing chamber can be recalibrated. The value is indicated in the input field (70).

6.4 Programming / changing the program

- **Program cards are available for noting the program data.**

- As long as no program is running, data may be entered or modified as follows:
  - Select the parameter with the arrow keys
  - Enter the value and confirm with ENTER.

- **Important for the input of V2 (vacuum off)**

- Firing with vacuum off during holding time H, enter V2 as follows:
  Celsius mode: V2 = T - 1 °C
  (e.g. T = 1050 °C, V2 = 1049 °C)
  Fahrenheit mode: V2 = T - 2 °F
  (e.g. T = 1922 °F, V2 = 1920 °F)
  (Vacuum is switched off at the start of the holding time H)

- Firing with vacuum on during holding time H, enter V2 as follows:
  V2 = T (e.g. T = 1050 °C, V2 = 1050 °C or T = 1922 °F, V2 = 1922 °F)
  (Vacuum is not switched off until the end of the holding time H)

- If 32 °F is set for V2 and confirmed with ENTER, V2 is automatically Ø. Ø means firing without V2. The same is valid for the L and V1 parameters.

- **Once the program has been completed, some of the parameters are automatically stored (see Firing Tables).**

- In standard programs (P3–P12), the values T, S, H, and L may be altered. The values are automatically reset to the standard values once the program has ended.
  If invalid parameters are entered, the altered parameters are reset to the standard values after confirmation of the error (STOP key).

- Changeover from one program to another:
  The program cannot be changed while it is in progress (green LED in the START key is illuminated).
  - Press STOP twice
  - Select the parameter "Program Number" with the arrow keys and enter the new program number
  - Confirm with ENTER
  - Press START

- Changing the preselected data while a program is in progress is only possible if the actual temperature has not yet reached the preselected T value:

  1. Values for S, H, and L can be changed without interrupting the program sequence:
- Select the desired parameter with the arrow keys and enter the new value. Confirm with ENTER.

  2. To change preselected data for B, t▼, V1, and V2:
  - Press STOP
  - Select the desired parameter with the arrow keys and enter the new value.
  - Confirm with ENTER
  - Press START



Interrupting a program
Press STOP once. The program is interrupted.

Stopping a program
Press STOP twice. The program is completely stopped and the vacuum released.

Dental Servis
Serdar Ayısıt
0555 274 05 51

6.5 Controlling the CTE

The CTE (coefficient of thermal expansion) of the ceramic material can be controlled as follows:

1. Immediate removal of the object after firing causes a reduction of the CTE (minus).
2. Slow cooling of the object in the furnace after firing (long-term cooling) causes an increase in the CTE (plus).

Long-term cooling can be set with the L parameter (79).

Enter the desired cooling temperature in °C/°F at which the furnace head should be opened (e.g. 700 °C).

6.6 Important practical information

- Always keep the furnace closed between firings.
- Optimum results can be obtained with Ivoclar® silicon nitride firing trays.
- Objects to be pre-dried should be placed on the firing mount only after the buzzer has sounded (<320 °C / <608 °F).
- A power failure (approx. 10 s) during a program in progress will interrupt the program and cause Err 17 to appear. Press STOP and restart the program to continue its sequence (any adverse effect on the object depends on how long the power failure lasted).
- Check the furnace temperature with the 'Silver Test'.
- Do not open the furnace head manually when the furnace is switched on. Err 28 will otherwise be indicated.
- Note: Altering the parameters during a program in progress may result in the program being stopped (with an error message being displayed).
- If the furnace is switched on with the furnace head closed and the actual temperature in the furnace higher than 600 °C (1112 °F), the furnace head completely opens and closes again during the self-diagnosis.
- Remaining time indicator (70):
  After the program has been started, the remaining time indicator (70) displays the estimated remaining time until the program is completed.
  The remaining time appearing on the display is continuously updated during the program sequence (every 5 s.). The indicated time, however, is only an approximate value. It is not possible to determine the exact remaining time, for example, during long-term cooling, during vacuum build-up, or if the set temperature increase is not achieved.

The remaining time indicated is only an approximate value that is continuously updated during the program sequence.

Dental Servis
Serdar Ayısıt
0555 274 05 51

7. Maintenance, Cleaning, and Diagnosis

This chapter describes the user maintenance and cleaning procedures. All other tasks must be performed by qualified service personnel at a certified Ivoclar® Service Centre.



Disconnect power before maintenance and cleaning, since there is a risk of electrical shock.

7.1 Monitoring and maintenance

The time for these maintenance procedures depends on the frequency of use and the working habits of the users. For that reason, the recommended times are only approximations.

What:	Part:	When:
Check all plug-in connections for correct fit.	Var. connections	weekly
Check if the furnace head opens smoothly and without excessive noise.	Opening mechanism	monthly
Check if the thermocouple is straight and in the right place.	Thermocouple (5)	weekly
Check the stone lining inserts for cracks and damages. If the stone linings are worn down they have to be replaced by a certified Ivoclar Vivadent Service Centre.	Stone lining inserts	monthly
Check if the sealing rims of the furnace head and the furnace base are cleaned and undamaged.	Sealing rim of the furnace head (2) and the furnace base (18)	weekly
Check the keypad for visible damage. If the keypad is damaged, it has to be replaced by a certified Ivoclar® Service Centre.	Keypad (16, 19)	weekly
Check temperature. Use the temperature checking set to check and adjust months the temperature in the furnace.	Firing chamber	every 6
Check if all windings (13) of the heating muffle are correctly embedded.	Heating muffle	weekly

7.2 Cleaning



The furnace may only be cleaned when it is cool, since there is a burn hazard. Do not use any cleaning solutions.

The following parts have to be cleaned from time to time:

Item:	Frequency:	Cleaning material:
Housing (15)	if required	soft, dry cloth
Keypad front panel (19)	weekly	soft, dry cloth
Cooling plate (14)	daily	cleaning brush
Stone lining inserts (3,6,41)	daily	cleaning brush
Sealing ring of the furnace head (2) and the furnace base (18)	daily	cleaning brush and a soft cloth

Dental Servis
Serdar Ayısıt
0555 274 05 51

7.3 Furnace calibration with 'Silver Test'

The sheathed thermocouple may be subject to changes which affect the furnace temperature, depending on the mode and period of operation. Check furnace temperature with the 'Silver Test' at least once a year and adjust if necessary. For that purpose, the furnace features P99, a special calibration program.

Material required
(in the Temperature Checking Set 2)

- Ivoclar® firing tray
- Silver wire, purity 99.99%

Procedure:

a) The furnace must be at operating temperature (switched on for at least 60 minutes) and have a stand-by temperature of 403 °C (757 °F) (e.g. in P99).

b) Insert silver wire into the Ivoclar® sample holder (see also notice enclosed in the Temperature Checking Set 2).

c) Select P99 (Silver Test program)

d)  Press this key and place the firing tray with the silver strip in the centre of the firing plate (6).

e) Press START (if error message Err 14 appears, the furnace temperature is still too high for the 'Silver Test' (>410 °C/770 °F). The furnace closes automatically at the correct temperature and the program starts).

If the silver wire has started to melt (and has a 'pitted' appearance) at the end of the program, the furnace temperature is correctly calibrated (B). If not, recalibration is necessary.

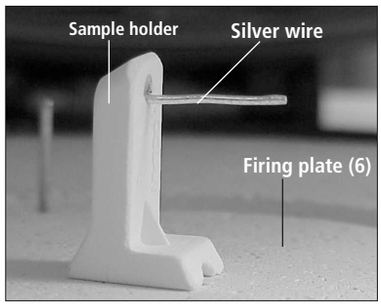


Figure A Temperature too low

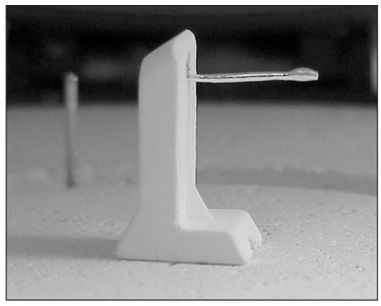


Figure B Temperature just right

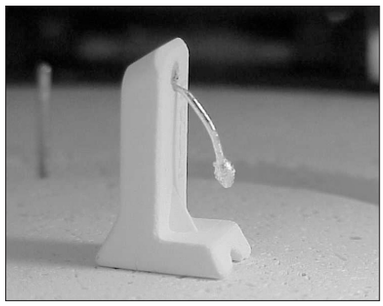
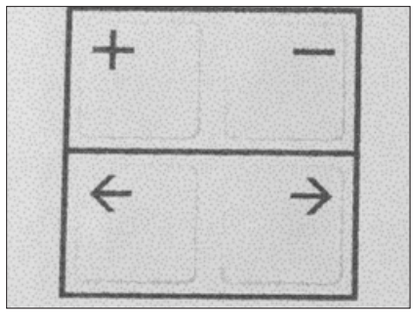


Figure C Temperature too high

Recalibration

A change in temperature of 50 °C (90 °F) is possible in the Programat P100. Select program P99 to activate the calibration keys "+" and "–". The program must not yet be started.
The latest calibration value is indicated in the input field (70) if the cursor (80) is moved to the parameter field L (79) by means of the arrow keys.

- If the silver wire has not started to melt after the 'Silver Test', recalibrate using the "+" key (A)
- If the silver wire has melted down to a ball after the 'Silver Test', recalibrate using the "-" key (C)



Every time a calibration key is pressed, the set temperature changes by 1 °C (1.8 °F). Experience has shown that a recalibration of 5 °C (9 °F) is appropriate, which means pressing the relevant key five times.
While the calibration keys are in use, the calibration value in °C (°F) is shown in the input field (70). Entering the calibration value does not have to be confirmed with ENTER. Repeat the 'Silver Test' until the silver wire starts to melt correctly (B).

Dental Servis
Serdar Ayısıt
0555 274 05 51

8. What If…

This chapter will help you to recognize malfunctions and take appropriate measures or, if possible, to perform some repairs.

8.1 Error messages

List of possible error messages and their meaning

Operating errors

Error messages have to be acknowledged with STOP (60). Impossible values are not accepted. The value is deleted when ENTER is pressed and the 'old' value reappears. Parameters outside the acceptable value range are not accepted. Illogical values result in an error message being displayed.

Error No.	Description	Instructions for users
	Operating errors	
***Err 1**	T-value entered is lower than the current temperature (temperature in the furnace chamber).	Allow the furnace to cool to a lower temperature, or enter a higher value.
Err 2	T-value entered is lower than the B-value or higher than 1200 °C (2192 °F).	Set a logical temperature value.
Err 3	S-value entered is invalid.	Set an acceptable closing time.
Err 4	H-value entered is invalid.	Set a valid holding time.
Err 5	t/-value entered is below 30 °C/min (54 °F/min.) or higher than 140 °C/min. (252 °F).	Set an acceptable temperature increase value.
Err 6	B-value entered is lower than 100 °C (212 °F) or higher than 700 °C (1292 °F).	Set an acceptable stand-by temperature.
Err 7	B-value entered is higher than the T-value.	Set an acceptable stand-by temperature.
Err 8	L-value entered is higher than the T-value.	Set an acceptable value for the long-term cooling.
Err 9	V_1-value entered is higher than the V_2-value.	Set a suitable V_1- or V_2-value.
Err 10	V-values entered are higher than the T-value.	Check the set temperature. Adjust the values for V_1 and V_2, if necessary.
Err 11	V_1- or V_2-value(s) missing.	Set the missing value.
Err 12	V-value entered is higher than 1200 °C (2192 °F).	Set a lower value.
***Err 13** [1)]	Temperature is too high (actual temperature is +12 °C (21.6 °F) higher than the T-value).	Take care when editing the parameters during a program in progress. If necessary, allow the furnace to cool to the set temperature and try again. Should this not help, there is probably a malfunction in the electronic controls.
***Err 14**	Temperature in the firing chamber is too high for the 'Silver Test' (above 410 °C (770 °F).	The furnace cools down and the program then starts automatically.
Err 15	L-value entered is higher than 1200 °C (2192 °F) or lower than 50 °C (122 °F)	Set a valid value for the long-term cooling.
Err 16	Firing temperature 1 > firing temperature 2	Set a lower value for firing temperature 1 or a higher value for firing temperature 2.
Err 17 [1)]	Power failure lasting more than 10 s during a program in progress.	A program in progress has been interrupted by a power failure.
Err 18	Firing temperature 1 > vacuum values for the 2nd firing stage.	Set a lower value for firing temperature 1 or a higher value for the vacuum of the 2nd firing stage.
	Furnace errors	
***Err 20**	Error in the heating system.	Check the fuse (24) in the supply unit. If this error message appears, the heater is switched off for safety reasons. The furnace head opens and the keypad does not work. This error cannot be acknowledged with STOP. The furnace has to be switched off and switched on again.
Err 22	Closed furnace head is not acknowledged.	A foreign object between the furnace head (1) and the furnace base may obstruct the closing of the furnace head. See the end of the error list for further explanations regarding this error.
Err 23	Muffle is ageing.	The muffle is worn down. It is recommended to have it replaced. After having acknowledged the error message, however, the program can be started.
Err 24	Muffle is defective.	The muffle must be replaced immediately.
Err 25	Temperature in the furnace base is higher than 65 °C (149 °F).	Bring the temperature in the furnace base to value lower than 65 °C (149 °F). Make sure that the air vents are clean and free from obstruction.
Err 27	Furnace head does not open after the initial start-up.	The opening process might be obstructed by external, mechanical influences. If this is not the case, contact your local Ivoclar® Service Centre. This error can only be acknowledged by switching the furnace off an on again
Err 28	Furnace head has been moved manually or the opening process has been obstructed.	Move the furnace head (1) only by means of the corresponding keys.
***Err 29**	Temperature alert (temperature >= approx. 1300 °C (2372 °F).	If this error message appears, the heater is switched off for safety reasons. The furnace head (1) opens and the keypad does not work. If you want to close the furnace head (1) despite this error, proceed as follows: - Switch off the furnace and wait for 20 s. - Switch the furnace on again and wait until the furnace head is closed.

Dental Servis
Serdar Ayısıt
0555 274 05 51

	Errors in the supply unit	
Err 30	Heating relay does not respond.	Contact your local Ivoclar® Service Centre.
Err 31	Vacuum valve does not respond.	Contact your local Ivoclar® Service Centre.
Err 32	Vacuum has been measured over a prolonged period of time – the furnace head cannot be opened (after the initial start-up).	The vacuum valve is probably stuck or dirty.
Err 33	The necessary vacuum has not been reached with 1 min.	Check the following items: - is the firing chamber tight (is the sealing surface clean? - is the vacuum hose connected? - Is the vacuum pump connected? - Is the fuse (25) in order?
Err 34	Error in the electronic component for the supply unit.	Contact your local Ivoclar® Service Centre.
Err 35	Error in the electronic component for the supply unit.	Contact your local Ivoclar® Service Centre.
Err 38	Error in the electronic component for the muffle controls.	Contact your local Ivoclar® Service Centre.
	Errors in the control unit	
Err 40	Indicator for the electronic components defective.	Contact your local Ivoclar® Service Centre.
Err 42	Error in the program memory.	Contact your local Ivoclar® Service Centre.
Err 43	Write error in the firing program memory.	Contact your local Ivoclar® Service Centre.
Err 44	Read error in the firing program memory.	Contact your local Ivoclar® Service Centre.
Err 45	Checksum error in the firing program memory.	Checksum of a firing program invalid; the firing program will be initialized with the original values.
Err 46	Error when accessing the real time clock.	
Err 47	The firing program has recognized an invalid situation in the program sequence.	Power reset.
	Errors in the analog module	
Err 50	Sensor calibration is not valid.	Furnace can no longer be operated.
Err 51	Error in the microprocessor of the analog module.	Contact your local Ivoclar® Service Centre.
Err 52	Error in the calibration memory of the analog module.	Contact your local Ivoclar® Service Centre.
Err 54	Error in the electronic component for the temperature measurement.	Contact your local Ivoclar® Service Centre.
Err 55	Analog module cannot respond.	You probably have a poor power supply.
Err 56	Temperature in the furnace base is lower than 1 °C (33.8 °F).	Increase the temperature in the furnace base.
	Further error messages	
***Err 71**	Thermocouple defective at initialization.	Contact your local Ivoclar® Service Centre (2)
***Err 72**	Temperature leap.	Contact your local Ivoclar® Service Centre (2)
***Err 73**	Inadequate performance of the heater.	Contact you local Ivoclar® Service Centre (2)

* Furnace head opens when this error occurs.

[1] No operating error.

[2] If this error message appears, the heater is switched off for safety reasons. The furnace head opens and the keypad is inactivated. This error cannot be acknowledged with STOP. The furnace has to be switched off and on again.

For safety reasons, the heating muffle may only be changed by a certified Ivoclar® Service Centre (Err 23 and Err 24).

Clearing measures for **Err 22**, if the motor for the furnace head is in an inappropriate position (provided that the 'close furnace head' key is not defective):

Situation A
The furnace has been switched on before the furnace head (1) is mounted (initial start-up or after maintenance of the furnace head):

Press STOP to acknowledge the error message. After that, press the 'close furnace head' key.

Secure the furnace head screw (see Chapter 4).

Situation B
Error message Err 22 appears if the furnace head (1) is correctly mounted.

Remove any objects that are possibly located between the furnace head (1) and the furnace base. Press STOP to acknowledge the error message. Then, press 'close furnace head' key. If Err 22 reappears, press STOP again and try the 'close furnace head' key again. It may be necessary to repeat this procedure more than once. Do not use the 'open furnace head' key. Should the furnace head be opened during this process, it is not important, since the movements of the furnace head are normally self-adjusting.

Situation C
Same as situation B, but with the error occurring immediately after switching on the furnace, i.e. during the self-diagnosis.

Same as situation B. Additionally, the furnace has to be switched off and on again at the end of the procedure to make sure that the self-diagnosis is repeated.

Dental Servis
Serdar Ayısıt
0555 274 05 51

8.2 Technical malfunctions

These malfunctions may occur without an error message being displayed.

Description	Double-check	Action
Display not illuminated	Is the fuse for the electronic controls (26) OK?	Check fuse (26)
Furnace head does not open	Is the fuse (26) OK? Is the furnace head screw (39 tightly cinched?	Check fuse (26) Check furnace head screw (39)
Buzzer does not sound	Is the buzzer switched off (Tune 0)	Select tune 1-9
Vacuum pump not working	Is the vacuum pump correctly connected? Is the fuse (25) OK?	Connect vacuum pump according to the Operating Instructions. Check fuse (25)
Final vacuum not reached	Is the vacuum hose OK? Is the furnace airtight?	Check vacuum hose and vacuum connections. Replace pump. Clean sealing surface.

Approximately 1 second after switching on, the furnace carries out the automatic self-diagnosis (SELF is indicated in the display). The illumination of the LC-display (7) has to light up immediately after switching on.

Important
Use only fuses with test labels and according to the respective values specified in "Technical Data"

8.3 Repair

Repairs may only be carried out by a certified Ivoclar Vivadent Service Centre. Please refer to the addresses on the last page of these Operating Instructions.

If repairs during the warranty period are not carried out by a certified Ivoclar Vivadent Service Centre, the warranty will expire immediately.

Please also read the safety information in Chapter 2.

Dental Servis
Serdar Ayısıt
0555 274 05 51

9. Product Specifications

This chapter contains all the relevant product specifications:

9.1 Delivery form

1 Programat® P100
1 Power cord
1 Vacuum hose
3 Extra fuses
1 Operating Instructions
1 Warranty card
1 Screwdriver
Programat® firing cards

Recommended accessories
- Vacuum pump VP3
- Programat® accessories assortment (tongs, firing trays G+K, Temperature Checking Set)

Colour
White (RAL9016)

9.2 Technical data

Power supply
Single-phase alternating current
200-240 V / 50-60 Hz
110-120 V / 50-60 Hz
Tolerated voltage fluctuations
+/–10%

Power consumption
Furnace with pump
200-240 V max. 1800 W
110-120 V max. 1300 W

Vacuum quality
3 LEDs indicating 25%, 50%, and 100% vacuum quality.

Acceptable data for pumps from other manufacturers
Max. performance: 300 W
Final vacuum: approx. 25 mbar
use only tested pumps

Electrical fuses
200-240 V:
T 6.3 A (heating circuit)(24)
T 315 mA (controls) (26)
T 3.15 A (pump) (25)

110-120 V:
T 15A (heating circuit) (24)
T 500 mA (controls) (26)
T 5A (pump) (25)

Dimensions of fuses
200-240 V =
Diameter 5 x 20 mm
110-120 V =
Diameter 6.3 x 32 mm

Dimensions of the closed furnace
Width/depth/height =
415 x 390 x 296 mm

Usable size of the firing chamber
Diameter 80 mm, height 38 mm

Max. firing temperature
1200 °C (2192 °F)

Weights
Furnace head: 3.5 kg
Furnace base: 10.0 kg
Furnace complete: 13.5 kg

Safety information
The P100 complies with the following guidelines:
- IEC 1010-1/EN 61010, Part 1
- UL and cUL standards

Radio protection / electromagnetic compatibility
EMC tested

9.3 Acceptable operating conditions

Acceptable ambient temperature range
+5 °C to +35 °C
(+41 °F to +95 °F)

Acceptable humidity range
80 % maximum relative humidity for temperatures up to 31 °C (87.8 ° F) gradually decreasing to 50 % relative humidity at 40 °C (104 °F); condensation excluded.

Acceptable ambient pressure
500 mbar to 1060 mbar
The furnace is tested for altitudes of up to 2000 m above sea level.

9.4 Acceptable transportation and storage conditions

Acceptable temperature range
-20 to +50 °C (-4 °F to +122 °F)

Acceptable humidity range
80 % relative humidity.

Acceptable ambient pressure
500 mbar to 1060 mbar

Use only original packaging of the Programat® P100 together with the respective foam material for shipping purposes.

Dental Servis
Serdar Ayısıt
0555 274 05 51

Standard Programs P1 to P10 (IPS d.SIGN,) Values in °C

P No.	Program		T Holding temp. [°C]	t ↗ Temperature increase [°C]	S Closing time [min.]	B Stand-by temp. [°C]	H Holding time [min.]	V1 Vacuum on [°C]	V2 Vacuum off [°C]	L Long-term cooling [°C]	Operating Instructions Chapter	Operating Instructions Page
1 - 10	Value ranges for Standard Programs		100-1200 [7)]		0:18-10:00		0:01-40:00					
	Individual Oxidation Programs											
1	Oxidation		700**	30**	0:18	403	1:00**	0**	0**	0**	6.2.2	16
2	Oxidation		700**	30**	0:18	403	1:00**	0**	0**	0**	6.2.2	16
	IPS d.SIGN Standard Programs											
3	1st Opaquer firing	w. v.	900*	80	6:00*	403	1:00*	450	899	0*	6.2.2	16
4	2nd Opaquer firing	w. v.	890*	80	6:00*	403	1:00*	450	889	0	6.2.2	16
5	1st and 2nd Shoulder firing	w. v.	890*	60	6:00*	403	1:00*	450	889	0	6.2.2	16
6	1st Dentin and incisal firing	w. v.	870*	60	9:00*	403	1:00*	450	869	0	6.2.2	16
7	2nd Dentin and incisal firing (corrective firing)	w. v.	870*	60	9:00*	403	1:00*	450	869	0	6.2.2	16
8	Glaze firing with glazing paste	w. v.	830*	60	4:00*	403	**1:00**-2:00***	450	829	0	6.2.2	16
9	Glaze firing without glazing paste	w. v.	870*	60	4:00*	403	0:30-**1:00***	450	869	0	6.2.2	16
10	Corrective firing	w. v.	750*	60	4:00*	403	1:00	450	749	0	6.2.2	16

* These values may be changed for a firing procedure. After the program has been completed, the modified values are changed back to the originally set default values.
** The values stipulated in the instructions of the alloy manufacturer must be observed and set. The new values remain stored.
*** These values may be changed. The new values remain stored.

Please refer to the current IPS d.SIGN Instructions for Use for additional information regarding the firing parameters.

Freely Programmable Programs P11 to P90

Values in °C

P No.	Program		T Holding temp. [°C]	t Temperature increase [°C]	S Closing time [min.]	B Stand-by temp. [°C]	H Holding time [min.]	V1 Vacuum on [°C]	V2 Vacuum off [°C]	L Long-term cooling [°C]	Operating Instructions Chapter	Page
11-90	Value ranges for freely programmable programs		100-1200	30-140	0:18-10:00	100-700	0:01-40:00	1-1200	1-1200	50-1200		
11-90	Values preset by Ivoclar		700	30	0:18	403	1:00	0	0	0		
							0 = without H	0 = without V_1	0 = without V_2	0 = without L		
Individual Programs												
11-64			700	30	0:18	403	1:00	0	0	0	6.3	14
Individual Special Programs												
65	2 steps, freely programmable		700	30	0:18	403	1:00	0	0	0	6.3	14
66	2 steps, freely programmable		700	30	0:18	403	1:00	0	0	0	6.3	14
67	2 steps, freely programmable		700	30	0:18	403	1:00	0	0	0	6.3	14
68	2 steps, freely programmable		700	30	0:18	403	1:00	0	0	0	6.3	14
69	2 steps, freely programmable		700	30	0:18	403	1:00	0	0	0	6.3	14
70	Preset T_1 575 °C / H_1 2:00	1)	700	30	0:18	403	1:00	0	0	0	6.3	14
71	Preset T_1 575 °C / H_1 3:00	1)	700	30	0:18	403	1:00	0	0	0	6.3	14
72	Preset T_1 600 °C / H_1 2:00	1)	700	30	0:18	403	1:00	0	0	0	6.3	14
73	Preset T_1 600 °C / H_1 3:00	1)	700	30	0:18	403	1:00	0	0	0	6.3	14
74	Preset T_1 625 °C / H_1 2:00	1)	700	30	0:18	403	1:00	0	0	0	6.3	14
75	Preset T_1 625 °C / H_1 3:00	1)	700	30	0:18	403	1:00	0	0	0	6.3	14
76	Part of the holding time with vacuum	2)	700	30	0:18	403	1:00	0	0	0	6.3	14
77 – 87	Quick furnace head opening 0:18 min.		700	30	0:18	403	1:00	0	0	0	6.3	14
88 – 90	Overnight program	3)	700	30	0:18	403	1:00	0	0	0	6.3	14

Dental Servis — Serdar Aylıst — 05555272653

Other Programs P91 to P99)											Values in °C	
P No.	Programs		T Holding temp. [°C]	t ↗ Temperature increase [°C]	S Closing time [min.]	B Stand-by temp. [°C]	H Holding time [min.]	V1 Vacuum on [°C]	V2 Vacuum off [°C]	L Long-term cooling [°C]	Operating Instructions Chapter	Page
Help Programs												
91	Setting the acoustic signal		Setting with +/- - keys; value range 0 - 9, 0 = without acoustic signal, = default setting							1	6.3	17
92	Cleaning program	5)	1130***	100***	0:18***	403***	10:00***	700***	1130***	0***	6.3	17
93	Vacuum test/vacuum quality										6.3	17
94	Interface printer/PC		0,1,2	0,1		XXX[6]					6.3	18
96	Special program		For maintenance purposes								6.3	18
97	Operating mode °C or °F		Change by selecting the program number								6.3	18
98	Information		Information about software version, operating hours, and firing hours								6.3	18
Silver Test Program												
99	Silver test/calibration	4)	Preset values								6.3	18

Dental Servis
Serdar Aylıst
05555272659

Legend:

w.v. - with vacuum
w/o v. – without vacuum

Buzzer sounds with the furnace head open below 320°C
Programs P1 to P76 furnace head opening: 1 minute

L = 0 = no -> means without 'long-term cooling'

1) These values are preset.
2) The first half of the individually set holding time is conducted with vacuum and the second half without vacuum
3) Overnight program: Furnace head opening: 1 min.; without acoustic signal, the furnace head closes if T <= 80 °C; the furnace stops heating
4) The values from T to V_2 are preset values. Upon delivery of the furnace, the calibration value, which can be found in parameter 'L' is 0
5) All values are preset, but may be changed. The new values remain stored (value range: see freely programmable programs P11 to P90)
6) Printer type(s): 1 ... HP Deskjet
7) With the Standard Programs No. 1 and 2, a holding temperature (T) below 403°C is not possible.
With the Standard Programs No. 3 and 10, a holding temperature (T) below 450°C is not possible.

Standard-Programs P1 to P10 (IPS d.SIGN,) Values in °F

P No.	Programs		T Holding temp. [°F]	t ↗ Temperature increase [°F]	S Closing time [min.]	B Stand-by temp. [°F]	H Holding time [min.]	V1 Vacuum on [°F]	V2 Vacuum off [°F]	L Long-term cooling [°F]	Operating Instructions	
											Chapter	Page
1 - 10	Value ranges for Standard Programs		212-2192 [7)]		0:18-10:00		0:01-40:00			122-2192		
	Individual Oxidation Programs											
1	Oxidation		1292**	54**	0:18	757	1:00**	0**	0**	0**	6.2.2	16
2	Oxidation		1292**	54**	0:18	757	1:00**	0**	0**	0**	6.2.2	16
	IPS d.SIGN Standard Programs											
3	1st Opaquer firing	w.v.	1652*	144	6:00*	757	1:00*	842	1650	0*	6.2.2	16
4	2nd Opaquer firing	w.v.	1634*	144	6:00*	757	1:00*	842	1632	0	6.2.2	16
5	1st and 2nd Shoulder firing	w.v.	1634*	108	6:00*	757	1:00*	842	1632	0	6.2.2	16
6	1st Dentin and incisal firing	w.v.	1598*	108	9:00*	757	1:00*	842	1596	0	6.2.2	16
7	2nd Dentin and incisal firing (corrective firing)	w.v.	1598*	108	9:00*	757	1:00*	842	1596	0	6.2.2	16
8	Glaze firing with glazing paste	w.v.	1526*	108	4:00*	757	**1:00**-2:00***	842	1524	0	6.2.2	16
9	Glaze firing without glazing paste	w.v.	1598*	108	4:00*	757	0:30-**1:00****	842	1596	0	6.2.2	16
10	Corrective firing	w.v.	1382*	108	4:00*	757	1:00	842	1380	0	6.2.2	16

* These values may be changed for a firing procedure. After the program has been completed, the modified values are changed back to the originally set default values.
** The values stipulated in the instructions of the alloy manufacturer must be observed and set. The new values remain stored.
*** These values may be changed. The new values remain stored.

Please refer to the current IPS d.SIGN Instructions for Use for additional information regarding the firing parameters.

Freely Programmable Programs P11 to P90

Values in °F

P No.	Program		T Holding temp. [°F]	t ↗ Temperature increase [°F]	S Closing time [min.]	B Stand-by temp. [°F]	H Holding time [min.]	V1 Vacuum on [°F]	V2 Vacuum off [°F]	L Long-term cooling [°F]	Operating Instructions	
											Chapter	Page
11-90	Value ranges for freely programmable programs		212-2192	54-252	0:18-10:00	212-1292	0:01-40:00	34-2192	34-2192	122-2192		
11-90	Values present by Ivoclar		1292	54	0:18	757	1:00	0	0	0		
							0 = without H	0 = without V_1	0 = without V_2	0 = without L		
Individual Programs												
11-64			1292	54	0:18	757	1:00	0	0	0	6.3	14
Individual Special Programs												
65	2 steps, freely programmable		1292	54	0:18	757	1:00	0	0	0	6.3	14
66	2 steps, freely programmable		1292	54	0:18	757	1:00	0	0	0	6.3	14
67	2 steps, freely programmable		1292	54	0:18	757	1:00	0	0	0	6.3	14
68	2 steps, freely programmable		1292	54	0:18	757	1:00	0	0	0	6.3	14
69	2 steps, freely programmable		1292	54	0:18	757	1:00	0	0	0	6.3	14
70	Preset T_1 1067 °F / H_1 3:00	1)	1292	54	0:18	757	1:00	0	0	0	6.3	14
71	Preset T_1 1112 °F / H_1 2:00	1)	1292	54	0:18	757	1:00	0	0	0	6.3	14
72	Preset T_1 1112 °F / H_1 3:00	1)	1292	54	0:18	757	1:00	0	0	0	6.3	14
73	Preset T_1 1157 °F / H_1 2:00	1)	1292	54	0:18	757	1:00	0	0	0	6.3	14
74	Preset T_1 1157 °F / H_1 3:00	1)	1292	54	0:18	757	1:00	0	0	0	6.3	14
75	Preset T_1 1067 °F / H_1 3:00	1)	1292	54	0:18	757	1:00	0	0	0	6.3	14
76	Part of the holding time with vacuum	2)	1292	54	0:18	757	1:00	0	0	0	6.3	14
77 – 87	Quick furnace head opening 0:18 min.		1292	54	0:18	757	1:00	0	0	0	6.3	14
88 – 90	Overnight program	3)	1292	54	0:18	757	1:00	0	0	0	6.3	14

Dental Servis — Serdar Aylıst — 05555272 65 53

Other Programs P91 to P99)

Values in °F

P No.	Program		T Holding temp. [°F]	t ↗ Temperature increase [°F]	S Closing time [min.]	B Stand-by temp. [°F]	H Holding time [min.]	V1 Vacuum on [°F]	V2 Vacuum off [°F]	L Long-term cooling [°F]	Operating Instructions Chapter	Page
Help Programs												
91	Setting the acoustic signal		Setting with +/- - keys; value range 0 - 9, 0 = without acoustic signal, = default setting							1	6.3	14
92	Cleaning program	5)	2066***	180***	0:18***	757***	10:00***	1292***	2066***	0***	6.3	14
93	Vacuum test/vacuum quality										6.3	14
94	Interface printer/PC		0,1,2	0,1		XXX[6]					6.3	15
96	Special program,		For maintenance purposes								6.3	15
97	Operating mode °C or °F		Change by selecting the program number								6.3	15
98	Information		Information about software version, operating hours, and firing hours								6.3	15
Silver Test Program												
99	Silver test/calibration	4)	Preset values								6.3	15

Dental Servis — Serdar Ayisit — 05555272659

Legend:

w.v. - with vacuum
w/o v. – without vacuum

Buzzer sounds with the furnace head open below 608 °F
Programs P1 to P76 furnace head opening: 1 minute

L = 0 = no -> means without 'long-term cooling'

1) These values are preset.
2) The first half of the individually set holding time is conducted with vacuum and the second half without vacuum
3) Overnight program: Furnace head opening: 1 min.; without acoustic signal, the furnace head closes if T <= 176 °F; the furnace stops heating
4) The values from T to V_2 are preset values. Upon delivery of the furnace, the calibration value, which can be found in parameter 'L' is 0
5) All values are preset, but may be changed. The new values remain stored (value range: see freely programmable programs P11 to P90)
6) Printer type(s): 1 ... HP Deskjet
7) With the Standard Programs No. 1 and 2, a holding temperature (T) below 757°F is not possible.
   With the Standard Programs No. 3 and 10, a holding temperature (T) below 842°F is not possible.

Ivoclar Vivadent – worldwide

Ivoclar Vivadent Pty. Ltd.
1 – 5 Overseas Drive
P.O. Box 367
Noble Park, Vic. 3174
Australia
Tel. 03 / 97959599

Ivoclar Vivadent
do Brasil Ltda.
Rua Maestro João Gomes de
Araújo 50; Salas 92/94
Sao Paulo, CEP 02332-020
Brasil
Tel. +55 11 69 59 89 77 /
+55 11 69 71 17 50

Ivoclar Vivadent
Marketing Ltd.
Calle 134 No. 13-83, Of. 520
Santafé de Bogotá
Colombia
Tel. +57 1 627 33 99

Ivoclar Vivadent S.A.
B.P. 118
F-74410 Saint-Jorioz
France
Tel. 04.50.88.64.00

Ivoclar Vivadent GmbH
Postfach 1152
D-73471 Ellwangen
Germany
Tel. 07961 / 889-0

Ivoclar Vivadent UK Limited
Meridian South
Leicester
LE3 2WY
Great Britain
Tel. 116 / 265 40 55

Ivoclar Vivadent GmbH
Via dell'Industria 16
I-39025 Naturno (BZ)
Italy
Tel. 0473 / 67 01 11

Ivoclar Vivadent S.A. de C.V.
Av. Mazatlán No. 61, Piso 2
Col. Condesa
06170 México, D.F.
Mexico
Tel. (5) 553-0038

Ivoclar Vivadent Ltd.
3–7 Tawari Street, Mt. Eden
P.O. Box 5243, Wellesley Street
Auckland
New Zealand
Tel. (09) 630-5206

Ivoclar Vivadent
Polska Sp. z.o.o.
PL-01-501 Warszawa
ul. Jana Pawla II 78
Poland
Tel. 635 54 96 / 635 54 97

Ivoclar Vivadent S.A.
c/Valderribas 82
E-28007 Madrid
Spain
Tel. 91 / 513 10 08

Ivoclar-Vivadent Nordic AB
Dalvägen 16
S-169 56 Solna
Sweden
Tel. 08 / 514 93 930
Fax 08 / 514 93 940

Ivoclar Vivadent, Inc.
175 Pineview Drive
Amherst, N.Y. 14228
USA
Tel. (800) 533-6825

Ivoclar Vivadent, Inc.
23 Hannover Drive
St. Catharines, Ont. L2W 1A3
Canada
Tel. (800) 263-8182

Version: 4
Date information prepared: 06/2002
Valid: Software version 2.1

This apparatus has been developed solely for use in dentistry. Start-up and operation should be carried out strictly according to the Operating Instructions. Liability cannot be accepted for damages resulting from misuse or failure to observe the Instructions. The user is solely responsible for testing the apparatus for its suitability for any purpose not explicitly stated in the Instructions. Descriptions and data constitute no warranty of attributes and are not binding.

Printed in Liechtenstein

© Ivoclar Vivadent AG, Schaan/Liechtenstein

561562/0602/0,5/e/DP

Ivoclar Vivadent AG
Bendererstrasse 2
FL-9494 Schaan/Liechtenstein

Tel. +423 / 235 35 35
Fax +423 / 235 33 60
www.ivoclarvivadent.com

ivoclar vivadent
technical

Dental Servis
Serdar Ayısıt
0555 274 05 51